

SMS Booking Guide

Check-In by SMS

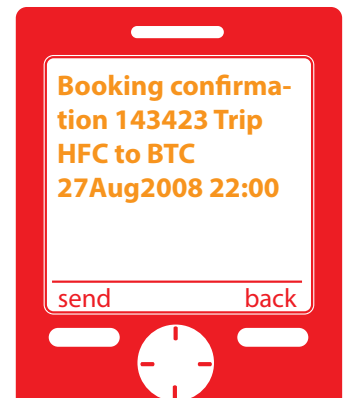
Please fill in the application form for registration of your mobile number with BatamFast. Should you change your mobile number, please update us immediately.

For reservation, please key in: <"checkin"> space <origin port code> space <destination port code> space <departure date(ddMM)> space <departure time(HHmm)> and send to +65 82 934 666 or +62 855 6504 666 (if the departure date is not included, system will assume today travel)



send message to **+65 82 934 666**
or
+62 855 6504 666

Finally, you will receive a message <"Booking Confirmation"> space <Booking reference no.> space <"trip"> space <origin port code> space <"to"> space <destination port code> space <departure date> space <departure time>.

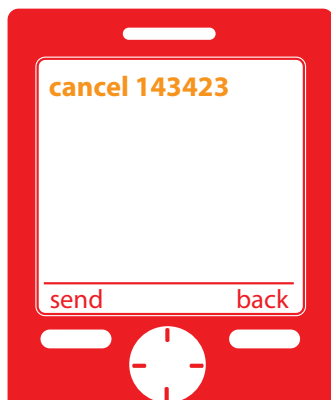


note that if you do not receive this confirmation, you must assume your booking is not confirmed.

- * Do take note of the booking reference number for later clarification.
- * Information normally received within 1-2 minutes.

Cancellation

Please key in: <cancel> space <booking reference no.> and send to +65 82 934 666 or +62 855 6504 666

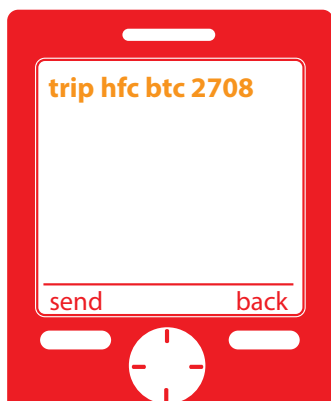


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Check trip schedule

Please key in: <"trip">space<origin port code>space<destination port code> space <date(dd/mm)> and send to +65 82 934 666 or +62 855 6504 666



send message to

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Port code abbreviation:

HFC - HarbourFront

TMF - Tanah Merah Terminal

BTC - Batam Center

SKP - Sekupang

HBB - Harbour Bay

NPT - Nongsapura

