



Asia's Favourite Fast Ferry Operator

How to Use your eFast via **Batamfast** Mobile App



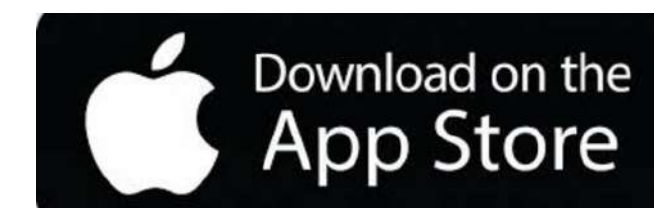


STEP 1: App Download

CHOOSE YOUR DEVICE PLATFORM

Download on your favorite platform

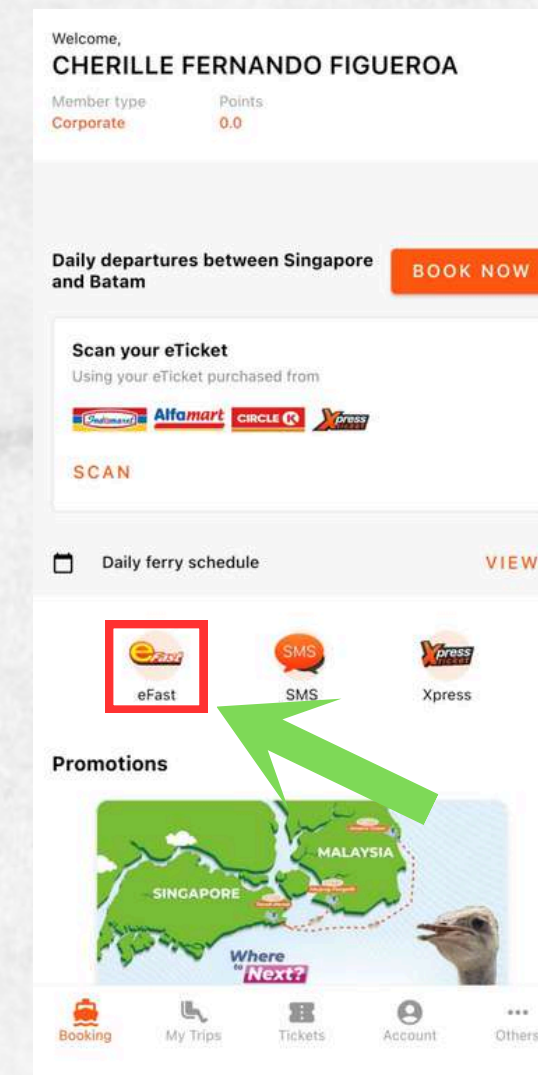
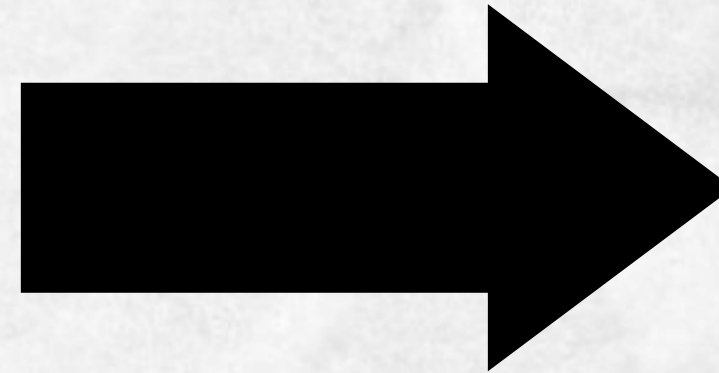
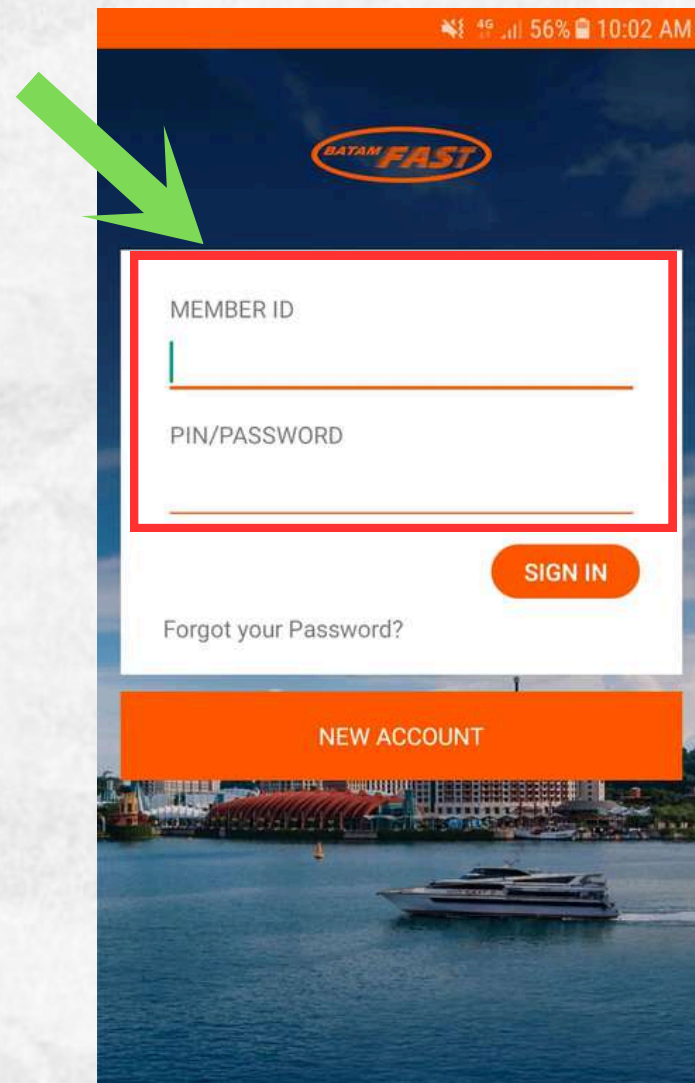
Available via Android and iOS



20K+
Total Download

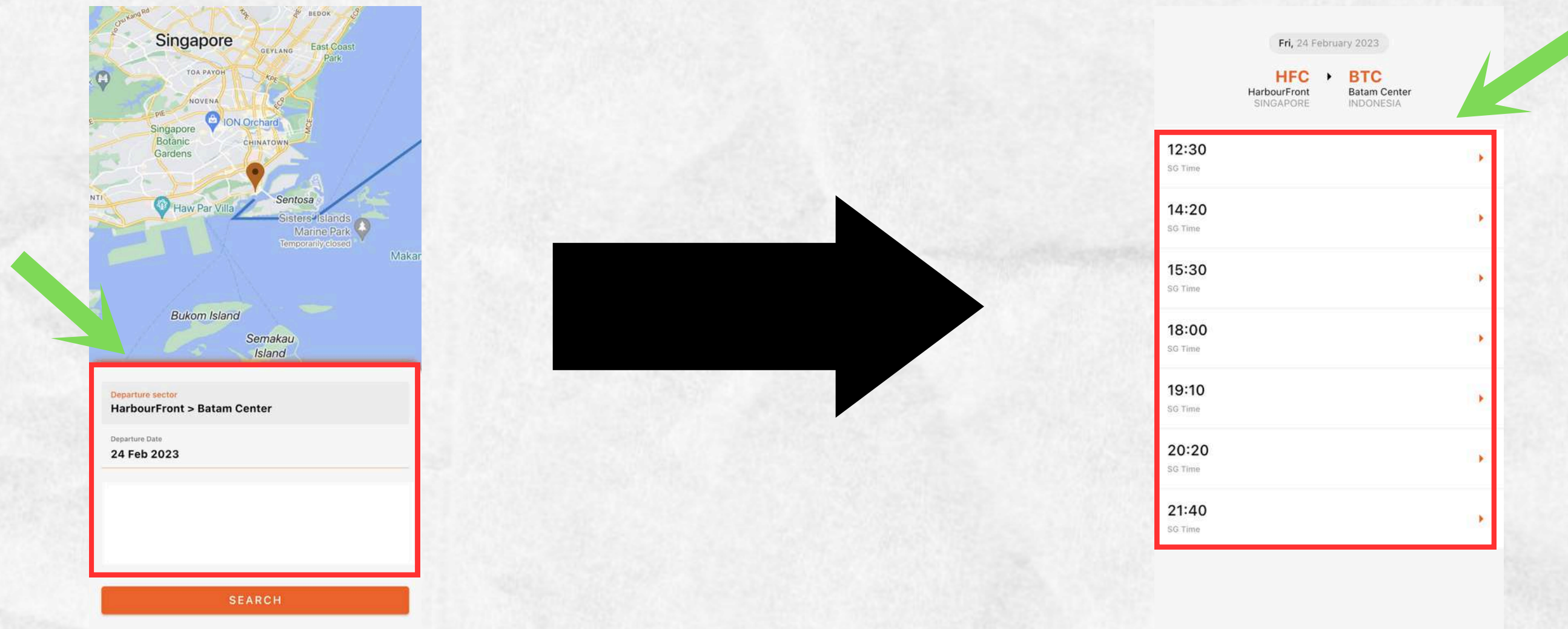
4.2+ ★
Rating

STEP 2: Log-In and Booking



- Login with your Membership credentials After logging in, you will be directed to the Booking Tab
- Click the eFast icon to book. ****Note: eFast booking is PER WAY. For the return, you need to make another booking**

STEP 3: Date Selection



The diagram illustrates the process of selecting a date for a ferry trip. It starts with a map of Singapore, where a green arrow points to a red-bordered box containing the following information:

Departure sector
HarbourFront > Batam Center

Departure Date
24 Feb 2023

Below this box is an orange button labeled **SEARCH**.

A large black arrow points from the map to the date selection screen, which is shown on the right. The date selection screen displays the date **Fri, 24 February 2023** and the route **HFC > BTC** (HarbourFront SINGAPORE to Batam Center INDONESIA). A green arrow points to the route information. Below this, a list of ferry timings is shown, each with a red arrow pointing to the right:

Time	SG Time
12:30	SG Time
14:20	SG Time
15:30	SG Time
18:00	SG Time
19:10	SG Time
20:20	SG Time
21:40	SG Time

- **Select your sector & date, then click search. Then choose your ferry timing on the next page**
- **After choosing your timing, proceed to the next page**

STEP 4: Travel Details and Payment



DEPARTURE
Fri, 24 February 2023

HFC **BTC**
HarbourFront SINGAPORE Batam Center INDONESIA

SG Time 18:00 SG Time 19:10

CHERILLE FERNANDO FIGUEROA

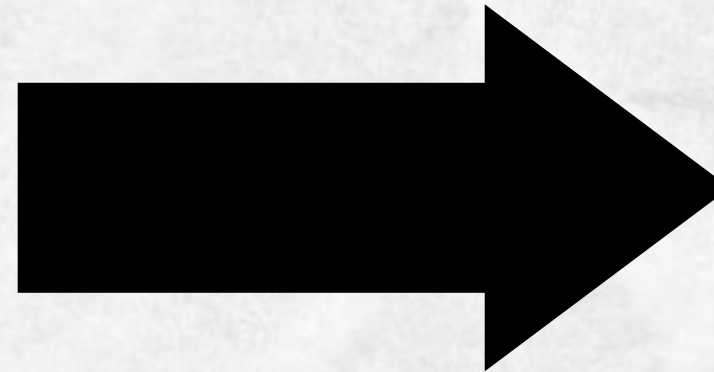
PASSPORT NO	EXPIRY DATE	DATE OF BIRTH	NATIONALITY
***014B			PH

CONTACT PERSON

Name: **CHERILLE FERNANDO FIGUEROA** Mobile: **+6590020352**
Email address: **marketing@batamfast.com**

EDIT

CONTINUE



DEPARTURE
Fri, 24 February 2023

HFC **BTC**
HarbourFront SINGAPORE Batam Center INDONESIA

SG Time 18:00 SG Time 19:10

CHERILLE FERNANDO FIGUEROA

CONTACT PERSON

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Email address: **marketing@batamfast.com**

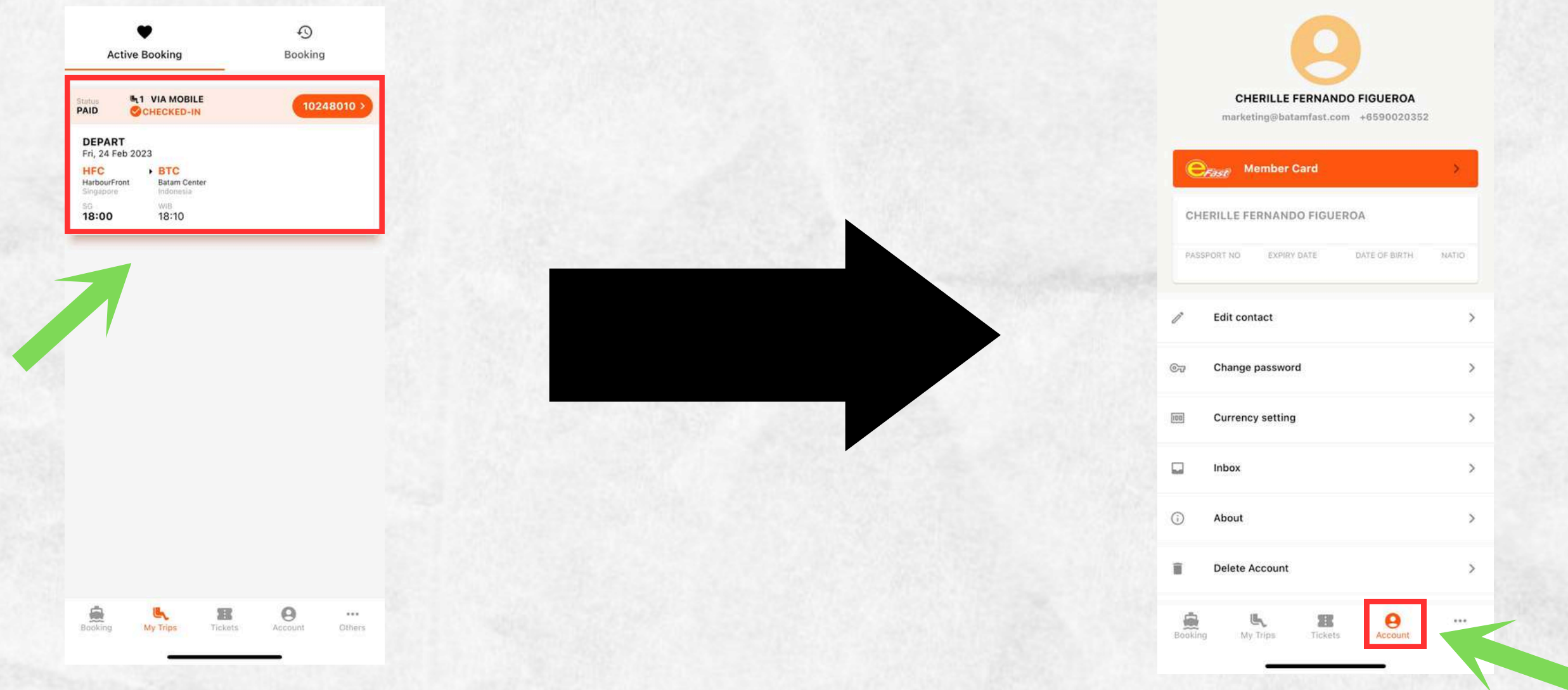
Total amount
Company Utilization

PROCEED



- Click “Continue” if the travel details you have chosen are correct
- **Payment:** Company utilization. Then Click “Proceed”

STEP 5: Booking Number and Account



- This will bring you to the screen where your booking reference number is shown. You will also receive an email confirmation for the trip
- The Accounts tab is also available, If you want to see your profile



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Simple: Effortless and straightforward

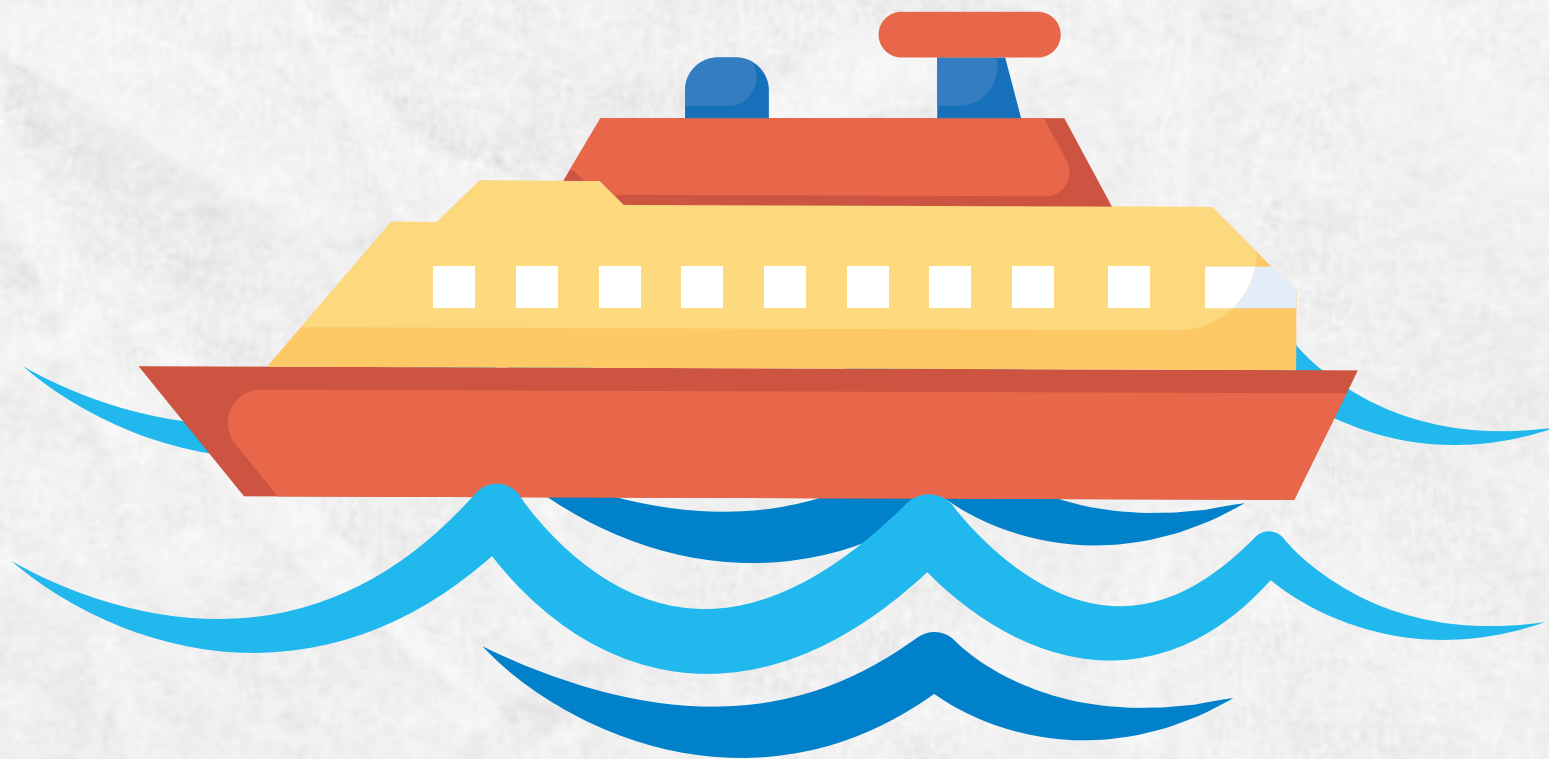


Fast: Speedy and rapid



Easy: Convenient and uncomplicated

www.batamfast.com



- **Please present your booking reference number to the check-in counter to get your thermal boarding pass –if the eFast card is not enabled to be used on some terminals in Batam.**
- **Standard check-in time remains at one hour before departure.**
- **For further assistance, you may contact our Customer Care team at +65 62702228 via call. Chat with us via WhatsApp at +62 81 138 00 2288. You can also send us an email at reservations@batamfast.com.**